



GREATER CINCINNATI WATER WORKS

ECONOMIC HARDSHIP WATER DEBT Forgiveness Program

GCWW Economic Hardship Water Debt Forgiveness Program

Please complete this certification form to qualify for forgiveness of your past due water charges and City of Cincinnati stormwater charges accrued between March 1, 2020 through September 30, 2020 due to hardship caused by the Covid-19 pandemic. Please submit this form to forgive@mygcww.org or mail it to GCWW Customer Forgiveness, 4747 Spring Grove Ave, Cincinnati, OH 45232. Please call (513) 591 – 7700 with questions.

All applications must be submitted by March 31, 2021 to qualify
For residential (NOT commercial) customers

Complete one form for each GCWW Account Number

Step 1: Residential Property/Utility Account Information

Property Address (REQUIRED):		GCWW Account No (REQUIRED):
Applicant Name (REQUIRED):	Phone Number (REQUIRED):	Mailing Address (REQUIRED):
City (REQUIRED):	State (REQUIRED):	Zip Code (REQUIRED):
Applicant E-mail Address (REQUIRED):		Property Owner (if different from Applicant):

Step 2: Owner or Tenant Confirmation – Check statement that is applicable to you (REQUIRED)

- I am a Residential Tenant of the above Property who is responsible for the water charges per my lease.**
- I am a property owner residing at the Property.**
- I am a property owner/landlord of the single- or two-family dwelling at the Property where the Residential Tenant is not responsible for the water charges per the lease.**

Optional Information – *Not required for eligibility* (Please check)

	Yes	No
Senior Citizen (65 years of age or older)		
Active duty or veterans of the military		
Do you have a disability?		

Step 3: Self Attestation of Hardship

Read the following statements and check the statement that is applicable to you. By marking the box, you are declaring, representing, and warranting that the statement is true and accurate.

My household income is at or below 200% of the 2020 Federal Poverty Level limits and I am unable to pay my water bill without risking further hardship for my household. Using the chart below, determine if your household income is at or below 200% of the 2020 Federal Poverty Level limits. List the number of members in your household, then confirm that the annual household income for your household size is at or below the amount listed by adding a check mark.

Number of household members:

Household Family Size	Annual household income is below this amount	<input type="checkbox"/>	Household Family Size	Annual household income is below this amount	<input type="checkbox"/>	Household Family Size	Annual household income is below this amount	<input type="checkbox"/>
1	\$25,520.00		4	\$52,400.00		7	\$79,280.00	
2	\$34,480.00		5	\$61,360.00		8	\$88,240.00	
3	\$43,440.00		6	\$70,320.00				

I have experienced an economic hardship related to COVID-19 (Documented health emergency or documented loss of employment or income due to COVID-19) and am unable to pay my water bill without risking further hardship for my household.

Step 4: Certification (REQUIRED)

I certify that I have documents supporting my inability to pay my delinquent water bill and the other statements made in this application and am able to provide those documents upon request. I certify to the best of my knowledge that the information included in this application is true and accurate. (This form can be signed by either the owner OR tenant – the tenant does not have to get the owner’s signature to complete this form)

Owner Signature

Date

Tenant Signature

Date

Please allow 4 to 6 weeks for review. If all qualifications are met, delinquent **water charges and City of Cincinnati stormwater charges** accrued during March 1, 2020 through September 30, 2020 will be forgiven. *(This program does not forgive any other charges such as sewer, trash, fire hydrant, stormwater outside of the City of Cincinnati, etc.)* An adjustment will be shown on your bill following approval. Please continue making payments toward your account for other current and past due charges.